APPLICATION GUIDE – SINGLE SUBJECT STUDENTS AND GUEST STUDENTS

This guide helps you through the application process step-by-step when you apply for a single subject course as a single subject student or a guest student at the IT University of Copenhagen. You can also choose to use the guide as a reference tool. You apply online via the Application Portal. Please see the separate instructions on how to log in to the Application Portal (available at itu.dk).

CONTENTS

Click on the link below to go to the topic you are looking for:

Technical requirements for attached documents/files	2
Select type of education and start application	
Online help in the application portal	
Navigating the application form	
Data collection from Danish universities	
How to upload documentation?	7
Applying for more than one course?	
More applications – re-using documentation	8
More applications – prioritising applications	g
Receipt for submitted application	11
Need more help?	
After you apply – what happens?	11
Track your application status	12
Upload of additional documentation upon request	

TECHNICAL REQUIREMENTS FOR ATTACHED DOCUMENTS/FILES

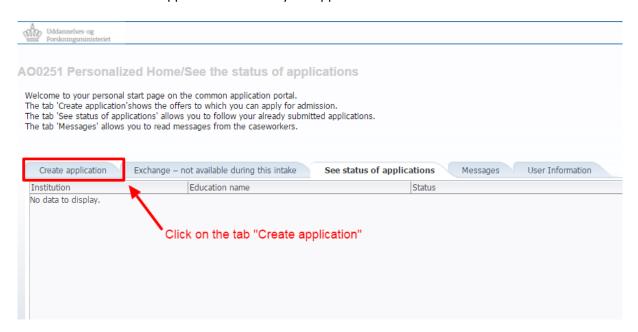
Before you start your application, make sure that you have your documentation ready. Learn more about the requirements for documentation on our website.

- Upload documents in PDF-format. Doc and docx can also be used.
- Each PDF-file cannot exceed 10 MB.
- All pages in your diploma (incl. grades/marks) must be compiled in one PDF-file. If you are scanning your documents, please set your scanner to scan multiple pages into one file.
- When you scan your documents, you must set your scanner to scan text (as opposed to images) to make sure that the file will not exceed the 10 MB.
- All pages in your document must have the same viewing orientation to make sure that they can be
 opened and read directly on the computer screen (they should not be horizontal or upside down)
- Documentation must be uploaded under the question to which it belongs.

SELECT TYPE OF EDUCATION AND START APPLICATION

When logged in to the Application Portal (see separate login guide), you will see the page "Personalized Home/Create application" or "Personalized Home/See status of applications".

Choose the tab "Create application" to start your application:



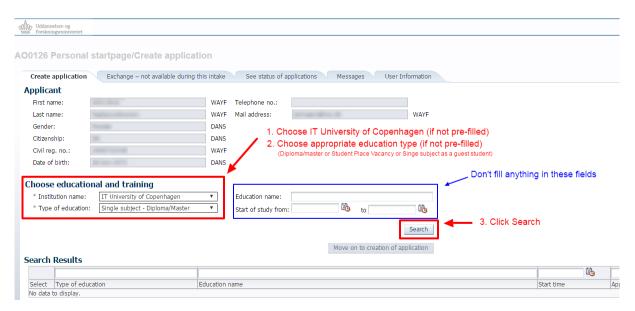
In the section "Create application" choose institution name "IT University in Copenhagen" and the appropriate "Type of Education" (see below), and then click "Search".

Type of Education:

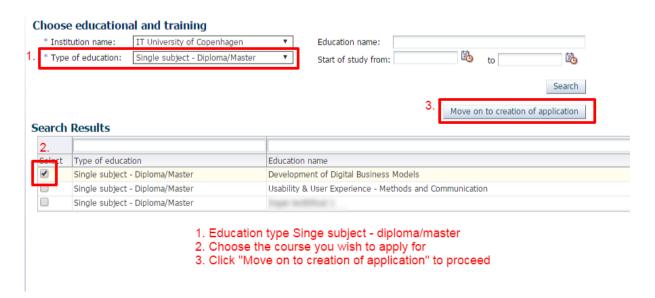
"Single subject – Diploma/Master":
 Courses on a professional master programme level (part-time education level). Classes takes place outside of normal working hours. Tuition fee per course.

- "Student Place Vacancy" ("tomplads"):
 Free seats on courses on BSc and MSc level (full-time education level). Classes takes place in during the day. Tuition fee per course.
- "Single subject as a guest student":
 Courses only for applicants enrolled in a BSc or MSc programme at a Danish university and who has a pre-approval of credit transfer from their home university.

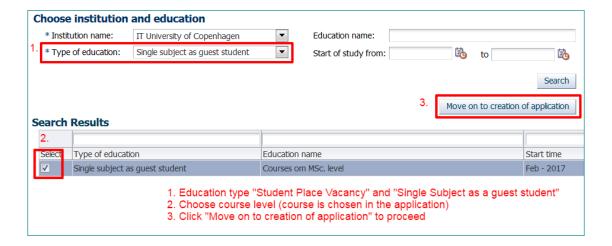
Please note: If you landed on the page "Create application" via the link for the specific type of education at itu.dk, the field "Institution name" will be pre-filled.



In the "Search Results", courses or course levels that are available will be shown. For "Single subject – Diploma/Master" the search result shows a list of courses:



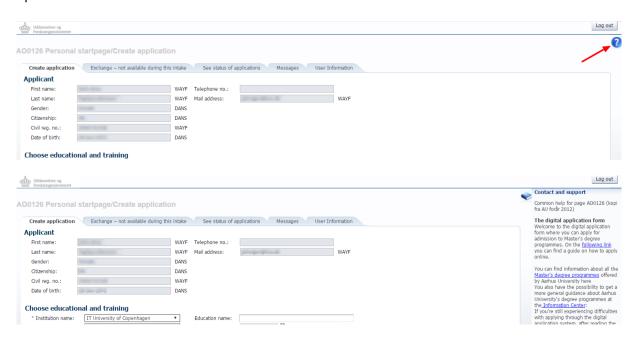
For "Student Place Vacancy" (tomplads) and "Single subject as a guest student", the search result shows course level (see below). When you get to the application form, you will be asked to choose the specific course that you apply for.



When you have chosen the course or couse level, click on "Move on to creation of application" highlighted above (read more about navigating the application form below).

ONLINE HELP IN THE APPLICATION PORTAL

The Application Portal has a help function in the right section of the browser. Click on the question mark to open the function:



(Click on book icon to close)

NAVIGATING THE APPLICATION FORM

The digital application form comprises a series of sections shown by a process bar in the top of the form. You must go through the process step-by-step (see below).

Please note that you cannot use the navigation buttons in your browser to navigate back and forth in the application form. You have to click on the process bar to navigate:



Questions marked with a star are mandatory questions. Furthermore, you will also see the word "MAN" during the application guide, which stands for "manual" – please ignore this information, as it is not relevant for your application.

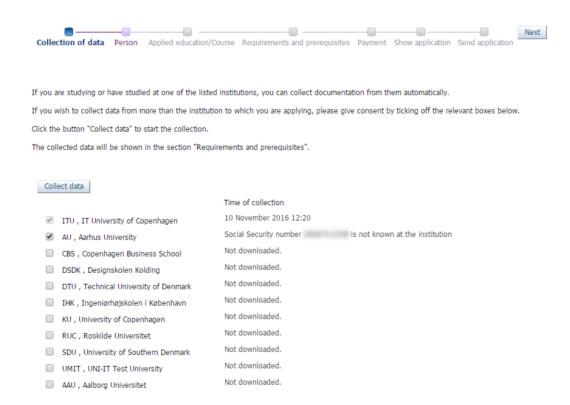


DATA COLLECTION FROM DANISH UNIVERSITIES

If you are or have been a student at one of the universities on the list, the Application Portal can collect your official transcript directly from the university in question.

- Choose appropriate universities. ITU will always be checked.
- Click on "Collect data".

If you are not currently or have never been a student at one of the listed universities, move on to the next step in the process bar (click "Next").



When initiating "Collect data" status changes to "Retrieving data". After about half a minute, the status will be updated with the result of the data collection. If it was successful, date and time for the data collection

is displayed. If it was unsuccessful, a reason is displayed next to the university you attempted to collect data from.

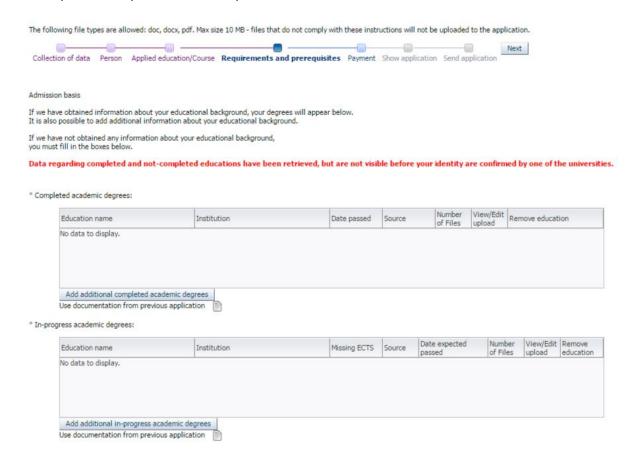
It is possible to move on as the system fetches your data. A red text with the status will be displayed at the top of the application form:

▲ Collection of data is still in progress...

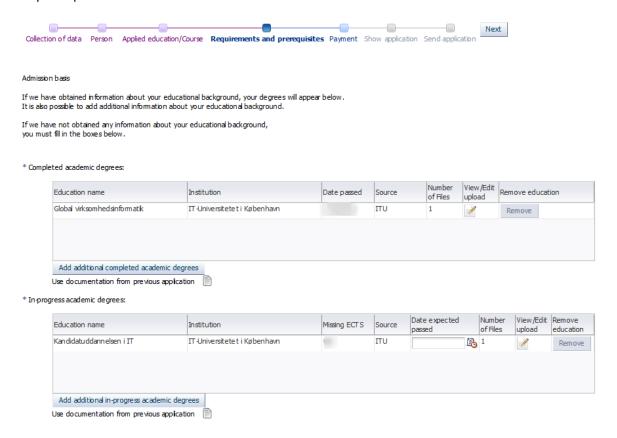
Collection of data is complete, check out 'Requirements and prerequisites' that your documents are uploaded!

Collection of data failed, check the error under 'Collection of data'!

If the data collection was successful for current or completed educations, the transcripts will eventually be displayed under "Requirements and prerequisites". Please note that self-registered users cannot open and view the transcripts until one of the universities verifies their user identity. The system shows a red text saying: "Data regarding completed and not-completed educations have been retrieved, but are not visible before your identity are confirmed by one of the universities."



Users who have used NemID or have had their user verified is shown like this under section "Requirements and prerequisites":

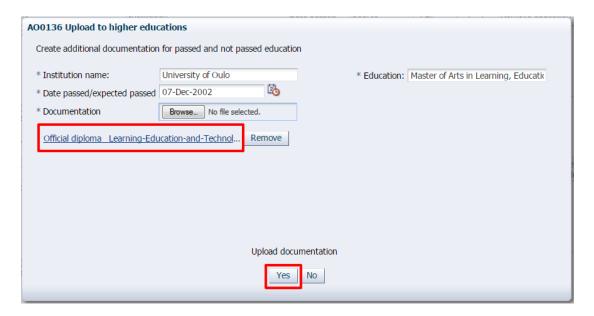


HOW TO UPLOAD DOCUMENTATION?

An example is given below on how to upload documentation for completed university degrees. Choose "Add additional completed academic degrees":



- Fill in the fields in the pop-up "Upload to higher educations"
- Choose "Browse" to find the relevant document.
- The file name is now shown in the pop-up.
- If it is the correct file choose "Yes" to upload and save the document.



The file is now saved and visible under the completed academic degrees:

* Completed academic degrees:

Education name Institution Date passed Source of Files upload Remove education upload Institution Instituti

APPLYING FOR MORE THAN ONE COURSE?

You can only create one application at a time. If you wish to create applications for more than one course, you can go back to "Create application" and start over again:



MORE APPLICATIONS – RE-USING DOCUMENTATION

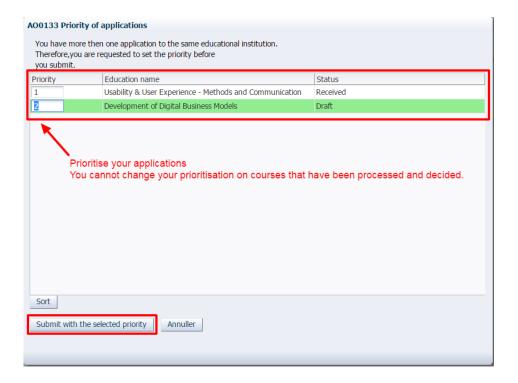
With the function "Use documentation from previous application", you can re-use documentation from previous applications, which makes it easier to create more than one application.

MORE APPLICATIONS – PRIORITISING APPLICATIONS

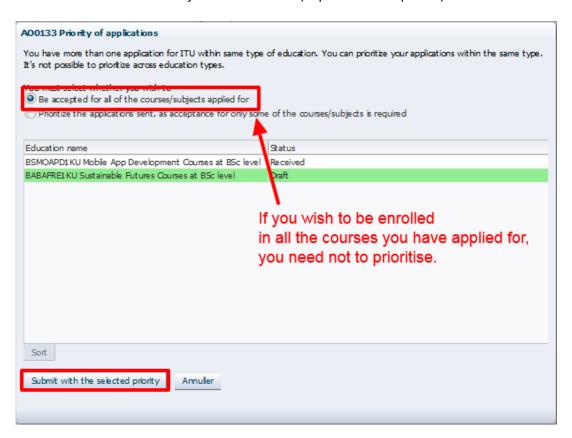
Your first application for a course is automatically given first priority. If you subsequently create more applications for courses within the same type of education, you will upon submitting the application be asked to prioritise your application. If it is the education types "Student Place Vacancy" and "Single subject as guest student", you will also be asked if you wish to be enrolled in all the courses or just some of them (in a prioritised sequence).

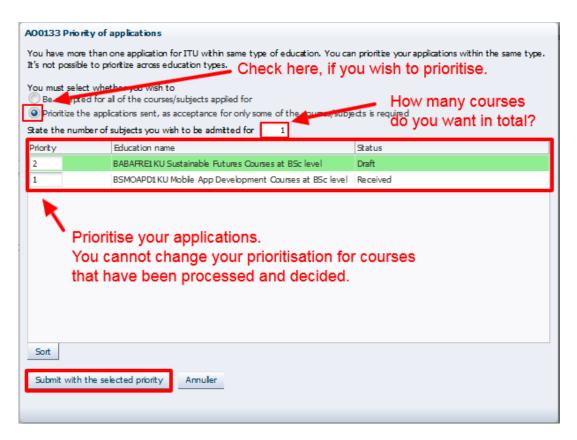
You are also able to change the overall prioritisation of your applications, albeit not for applications that have been processed and given a decision. Please note that you can only prioritise within the same type of education.

For Single subject – Diploma/Master you need only to prioritise between the courses you have applied for:



For "Student Place Vacancy" and "Single subject as a guest student", you will be asked if you with to be enrolled in all the courses or just some of them (in prioritised sequence):





RECEIPT FOR SUBMITTED APPLICATION

Your application is not sent until you see the following confirmation on the screen (the below message is in Danish and will be shown in English if you clicked on the English flag on the login page of the Application Portal):



NEED MORE HELP?

If you have any questions regarding the application procedure or in need of assistance, please contact <u>ITU</u> Professional Education.

AFTER YOU APPLY – WHAT HAPPENS?

First, you will be sent an automatic confirmation by the online application system immediately after submitting your application, which you can find under the tab "Messages" in the Application Portal. This confirmation confirms that the IT University has received your application.

You are advised to review your application (via the "View application"-function on the 'See status of applications' tab) to ensure that everything has been submitted correctly. The application has the status "Received" while pending processing.

You will also receive a notification via email with the subject "Receipt for application for xxx", telling you to log in to the Application Portal to see the above mentioned receipt. The sender of the email is no-reply@umit.dk. Please note that this kind of email may end up in your spam filter.

It is important to check if you have received the email, as all the following messages concerning your application will be sent this way. That includes requests for more documentation as well as the final message with the outcome of your application.

All emails are sent to the email that you have registered on your application. Make sure that this is correct (see the next page).



TRACK YOUR APPLICATION STATUS

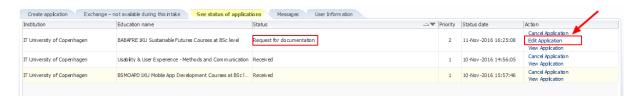
You should regularly track the application status for your application. The different statuses are "Draft", "Received", "Under treatment", "Request for documentation" or "Final".

UPLOAD OF ADDITIONAL DOCUMENTATION UPON REQUEST

If you have received a request for documentation, the relevant fields/questions on your application will be re-openen in order for you to upload new or additional documentation.

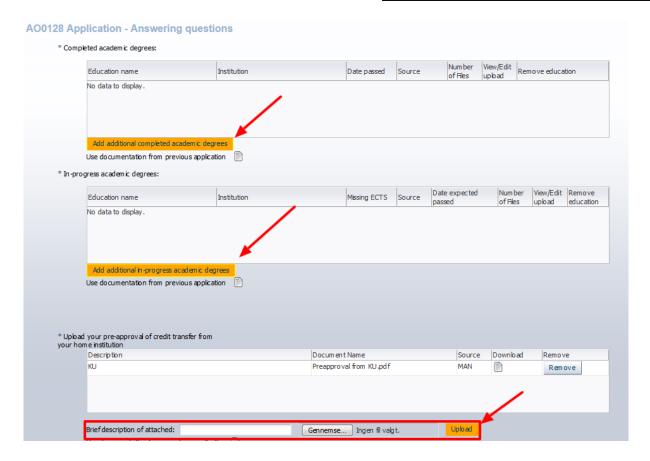
- 1. Log in to the Application Portal with the same login (email) that is registered on your application that is the same email you used when you created the application.
- 2. Go to the tab "See status of application". Choose "Edit application".

The application opened for editing is shown with the status "Request for documentation". To the right, there is a link with the text "Edit Application". Please note that depending on the size of your screen, you may have to scroll to see the link.



The fields/questions on the application(s) on which you are requested to upload new or additional documentation, are open for editing. These are marked with orange. All orange fields/questions need to be edited before re-submitting your application. Other fields/questions are not open for editing.

In the example below (see next page), the request is regarding your university degree and the pre-approval of credit transfer.



- 3. Upload the new/additional documentation and go to "Show application" in the process bar.
- 4. Check that all your uploaded documentation are attached.
- 5. Go to "Send application" and click "Submit application" to re-submit the application including the requested documentation.



6. The application with the requested documentation is now submitted. You will see a confirmation on the screen. The application status is now "Re-sent" and you will find a confirmation message under the tab "Messages".